

Mark Setch

Mobile: +61404 469 649 | Email: mark@marksetch.com; mark.setch@acap.edu.au
Web: <https://marksetch.com> | LinkedIn: <https://au.linkedin.com/in/marksetchcoach>

PROFESSIONAL SUMMARY

- A professionally trained Leadership and Personal Development Coach and Educator, and International Coaching Federation (ICF) Credentialed Master Certified Coach with over 4000 logged coaching hours. Past and present clients include leaders in business, corporate, and not-for-profit organisations, army officers, ill and injured soldiers, long-term unemployed, community care workers, chaplains and pastors.
- Twelve years of coaching education/mentoring experience across three educational organisations.
- Experienced in mentoring and supervising coaches and leaders, and facilitating professional development and leadership workshops.
- Thirty-three years of pastoral leadership experience, including training and mentoring of leaders.
- Previous experience as an Accountant working in the National Audit Office within the Australian Government.

CAREER SUMMARY

2024-present	Australian College of Applied Professions (ACAP)	Senior Lecturer (Level C) Course Leader MBA & Coaching
2022-2024	Australian College of Applied Professions	Lecturer (Level B) Coordinator Undergraduate Coaching Units Acting Course Leader Postgraduate Coaching (from October 2023)
2017 – 2022	Australian College of Applied Professions	Sessional Educator & Mentor Coach
2011 - present	marksetch.com	Leadership & Personal Development Coach/ Coach Educator/Mentor & Professional Supervisor
2012 – 2023	Neurocoaching Australia	Director of Training
2004 - 2023	Peace Christian Community	Pastor/Ministry Team Leader
2012 - 2014	The Coaching Institute	Coach Mentor
1995 - 2003	Redcliffe Uniting Church	Senior Minister
1190 – 1994	Mossman Uniting Church	Minister
1983 – 1985	National Audit Office	Accountant

PROFESSIONAL EXPERIENCE/ACHIEVEMENTS

- Taught/mentored/supervised over 700 students in coaching and related disciplines.

- Currently serving as Course Leader for MBA and the Graduate Certificate of Applied Coaching, overseeing all aspects of these courses and serving as International Coaching Federation (ICF) Director of Education.
- Coached over 300 ill and injured soldiers and army officers who either returned to active service or transitioned out of the Army with greater resilience, clear career goals, plans and strategies.
- Coached 180 long-term unemployed with the majority securing employment or education within 3-6 months.
- Coached over 100 leaders in small business, corporate, not-for-profit, academia, and church resulting in increased confidence, resilience, vision casting, communication and goal-setting.
- Developed and facilitated professional development workshops for community care workers and leadership workshops for pastors and youth workers.
- Offered Professional Supervision – individual and group – to over 80 coaches, Social Workers, and Military Chaplains, and School Chaplains.
- Led three church congregations, including the development of a youth outreach program, a centre for leadership development and a counselling centre.
- Conducted systems-based financial audits in three commonwealth government departments and led a large-scale project audit within the Department of Defence.

QUALIFICATIONS

- 2012 Diploma of Life Coaching (The Coaching Institute)
- 2011 Certificate IV in Business (The Coaching Institute)
- 2009 Certificate IV in Training and Assessment (Australian Institute of Industry and Training)
- 2000 Doctor of Ministry (Fuller Theological Seminary. Pasadena, California, USA)
- 1989 Bachelor of Theology (Brisbane College of Theology)
- 1983 Bachelor of Commerce (University of Queensland)

PROFESSIONAL MEMBERSHIP

- Master Certified Coach (MCC) (International Coaching Federation)
- Registered Mentor Coach (International Coaching Federation)
- Institute of Coaching (Member)

TEACHING AWARDS (Australian College of Applied Professions)

- Andrew Little Teaching Excellence Award (2024)
- Inspiring, Motivating and Guiding Students (2022,2023)
- Promoting and Enhancing Student Learning (2023)
- Fostering Student Engagement (2023)

VOLUNTEER APPOINTMENTS

- 2020-2022 ICF Coaching Education – Global Ambassador (Asia Pacific Region)
- April 2024 ff ICF Coaching Education – Global Accreditation Advisory Committee Member (representing both the Asia Pacific Region and Higher Education)

PROFESSIONAL DEVELOPMENT

- Institute of Coaching – Mental Health Literacies for Coaches
- The Neuroscience Academy – Certificate of Brain Health and Applied Neuroscience
- Institute of Executive Coaching & Leadership - Coaching Supervision Training
- International Coaching Federation (ICF) Assessor Training
- Professional Neurocoaching Training Program (Neurocoaching Australia)
- Master Neurocoaching Training Program (Neurocoaching Australia)
- Process Oriented Coaching (The Coaching Space)
- HOPE & POWER Coaching (Neurocoaching Australia)
- Practitioner of Neuro-Linguistic Programming (The Coaching Institute/Australia Board of NLP)
- How to Run a Successful Workshop (The Coaching Institute)

DETAILED CAREER EXPERIENCE

2017-present

Australian College of Applied Professions (ACAP)

Sessional Educator (2017-2022)

Lecturer Level B (2022-present)

Acting Course Leader – Graduate Certificate of Applied Coaching

Coordinator of Undergraduate Coaching Units

Discipline of Counselling Course Committee Member

Key Responsibilities

- Overseeing and coordinating all four units comprising the Graduate Certificate of Applied Coaching (Oct 2023-present).
- Unit Coordinator for all four units comprising the Minor in Coaching within the Bachelor of Counselling Degree (May 2022-present).
- Unit Coordinator for COUN3271 Positive Psychology (September 2022 to present).
- Maintain compliance for International Coaching Federation (ICF) accreditation for both the Bachelor of Counselling (Minor in Coaching) and the Graduate Certificate of Applied Coaching, including completing the recent accreditation transition and three-yearly accreditation renewal for both courses.

Teaching Experience

- COUN2281 Coaching Theory and Practice – Lecturer/Unit Coordinator
- COUN3281 Life Coaching – Lecturer/Unit Coordinator
- COUN3331 Coaching Practice & Supervision – Lecturer/Unit Coordinator
- COUN3271 Positive Psychology – Lecturer/Unit Coordinator
- COUN1211 Professional Reflection and Self-Care – Tutor
- MULT1025 Professions and Society – Tutor
- MULT1015 Applications in Context - Tutor

2012 – 2023

Neurocoaching Australia, Brisbane, Qld

Partner and Director of Training

Key Responsibilities

- Coaching ill and injured soldiers and officers within the Soldier Recovery Centre Brisbane.
- Coaching long-term unemployed clients through The Salvation Army Employment Plus..
- Overseeing the International Coaching Federation (ICF) Accredited Coach Training Program, training and mentoring students.

Key Achievements

- 300+ soldiers and officers coached – 1 800 coaching hours and ongoing - resulting in measured reduction in symptoms of anxiety and depression and increased resilience, sense of purpose, fulfillment and goal setting.
- 180 long-term unemployed coached – 1 000 coaching hours – with over 90 percent acknowledging increased self-confidence and motivation, with the majority successfully employed or enrolled in continuing education within 3-6 months.
- Overseeing a three-month external practical coach training program, including facilitating twelve workshops, training and mentoring over 300 students in coaching triads, marking assessment, maintain training records and compliance reporting to the International Coach Federation.

2011 – present

Unleash the Leader/marksetch.com, Brisbane, Qld

Director/Leadership and Personal Development Coach and Trainer

Key Responsibilities

- Leadership Coaching
- Personal Development Coaching
- Workshop Training
- Mentoring
- Professional Supervision

Key Achievements

- Over 60 leaders in small business, corporate, not-for-profit, academia and church coached, resulting in greater self-awareness, emotional intelligence, resilience and adaptability, improved communication, team leadership and vision casting.
- Developing and presenting workshops for Salvation Army community care case workers:
 - *Creating Deeper Awareness in our Clients Through Powerful Questioning*
 - *Change your Thinking, Change your Life*
 - *High Quality Leadership in an Ever-Changing Environment*
 - *The Transforming Power of Powerful Questions*
- *Leading workshops for other small business teams*
 - *Unpack and applying the DISC Profiling Tool*
 - *Change your Thinking, Change your Life*

- Providing professional supervision to six community care case workers, three army chaplains, four school chaplains, and 10+ coaches resulting in strengthened professional and personal development.

2012 – 2014

The Coaching Institute

Key Responsibilities

- Contracted to provide mentoring to coaches in training.

Key Achievements

- Mentoring over 100 student coaches aligning with the International Coach Federation Core Competencies.

2004 – 2023

Peace Christian Community, Redcliffe, Qld
Ministry Team Leader

Key Responsibilities

- Leading Sunday Worship
- Chairing Board
- Overseeing pastoral care
- Officiating at weddings and funerals
- Mentoring volunteer leaders

Key Achievements

- Overseeing the development of a community-based counselling centre, including supervision of counselling and administrative staff.
- Mentoring emerging young leaders who have become successful leaders in business, academia and trade.

1995 – 2003

Redcliffe Uniting Church, Redcliffe, Queensland
Senior Minister

Key Responsibilities

- Visionary and strategic leadership of a large regional congregation.
- Leading a staff team of six pastors and lay leaders.
- Worship, spiritual and pastoral leadership.
- Officiating at baptisms, weddings and funerals.
- Chairing the local Minister's Fraternal.
- Leadership training and mentoring of volunteer leaders.

Key Achievements

- Creating and overseeing a Centre for Leadership Development.
- Overseeing the development of a Centre for Healing and Wholeness.
- Training and mentoring emerging young leaders.

1990 – 1994

Mossman Uniting Church, Mossman, North Queensland
Minister

Key Responsibilities

- Spiritual and pastoral leadership of three small regional congregations.
- Mentoring and overseeing volunteer leaders.
- Officiating at weddings, baptisms and funerals.
- Representing the church at the local minister's network.
- Chairing the Mossman Blue Nursing Service (now BlueCare).

Key Achievements

- Developing a community youth outreach program.
- Developing a children's program.
- Developing volunteer mentoring program.

1983 – 1985

National Audit Office, Canberra ACT
Auditor

Key Responsibilities

- Conducting systems-based financial audits within Commonwealth Government Departments as part of a team.
- Leading a large-scale project audit within the Department of Defence.

Key Achievements

- Uncovering major financial slippage in a large-scale project resulting in a Public Accounts Committee Hearing.